

CITADEL OUTLETS

Citadel Outlets Reopens its Doors to Shoppers With New Physical Distancing and Safety Measures

May 26, 2020 (Los Angeles, Calif.) – Citadel Outlets will reopen its doors to guests on May 28 with new physical distancing and safety measures in place. The center will be open 11 a.m. to 7 p.m. Monday through Sunday.

For more details, a daily update of open stores and curbside pickup, please visit citadeloutlets.com.

While guest safety has always been a priority at Citadel Outlets, the shopping center has implemented additional safety measures amidst the COVID-19 situation. These measures include more frequent sanitizing efforts in common areas and all high-touch areas such as food court tables, door handles and bathrooms; plexiglass shields at Customer Service center; and contactless bathroom amenities and hand sanitizer stations throughout the center. In order to ensure guests and employees can maintain physical distancing, all seating is rearranged six feet apart and distancing reminder decals are placed at areas and stores that may have lines. All center employees are also required to wear face coverings, test their temperatures daily and follow hygienic practices.

Citadel Outlets will be working with stores to reopen individually. Stores have been asked to follow recommended measures such as limiting the number of guests in stores, creating one-way aisles, offering contactless payment methods and implementing frequent cleaning routines. Customers can also now download digital version of the Savings Passport for additional savings. In addition, 18 stores currently offer [curbside pickup](#), where guests can place their orders via phone or online with participating stores, wait at designated pickup spots and have their shopping bags placed in car trunks by store employees.

During closure, Citadel Outlets continued to improve the guest experience with the new three-story Levi's flagship building project. Construction is on schedule and the new store is anticipated to open in early 2021.

Conveniently located off the I-5 freeway, 10 minutes from Downtown L.A. and within 25 minutes of Beverly Hills, Santa Monica and Orange County, Citadel Outlets is centrally located and easily accessible to both visitors and locals. The retail experience currently features more than 130 world-class brands offered at unrivaled discounts of up to 70%. For more information, please visit CitadelOutlets.com or follow us on Facebook [@CitadelOutlets](https://www.facebook.com/CitadelOutlets) and Instagram [@Citadel_Outlets](https://www.instagram.com/Citadel_Outlets).

About Craig Realty Group

Craig Realty Group is a shopping center development and management firm founded by Steven L. Craig and is based in Newport Beach, Calif. A leader in the development and management of high income-producing, upscale factory outlet centers, Craig Realty Group owns, operates and manages nearly five million square feet of existing retail development in eight states: Outlets at Anthem in Phoenix, Ariz.; Outlets at Barstow in Barstow, Calif.; Cabazon Outlets located near Palm Springs, Calif.; Citadel Outlets in Los Angeles, Calif.; Outlets at San Clemente in San Clemente, Calif.; Outlets at Castle Rock located south of Denver, Colo.; Outlets at Loveland located north of Denver, Colo.; Outlets at Silverthorne located west of Denver, Colo.; Kapolei Commons, Oahu, Hawaii; East Hills Mall in St. Joseph, Miss.; Outlets at Conroe located near Houston, Texas; Outlets at Hillsboro in Hillsboro, Texas; Outlets at Traverse Mountain in Lehi, Utah; and Outlets at the Dells in Baraboo, Wis. The newest property – the award-winning Outlets at San Clemente – opened in November 2015 and offers stunning views of the Pacific Ocean. Craig Realty Group founder Steve Craig previously developed Desert Hills Premium Outlets, Carlsbad Company Stores and Woodburn Company Stores, three

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of the most successful manufacturer outlet centers, and was instrumental in developing Camarillo Premium Outlets. For more information, visit www.craigrealtygroup.com.

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